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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, NOVEMBER 21, 2002

PETITION OF

KATRENA MOODY d/b/a
XTC BARBER & BEAUTY SALON

CASE NO. PUE-2002-00516

Complaint against Dale Service
Corporation

ORDER

On September 27, 2002, Katrena Moody d/b/a XTC Barber & Beauty Salon ("Petitioner") filed a Petition of complaint against Dale Service Corporation ("Dale Service and "Defendant") ("Complaint") with the State Corporation Commission ("Commission") requesting that the Commission initiate proceedings in accordance with 5 VAC 5-20-90 of the Commission's Rules of Practice and Proceeding ("Rules") and issue a rule to show cause for a formal investigation of Dale Service. Specifically, the Petitioner alleges that Dale Service has overcharged her business located in Prince William County, Virginia, for sewer service for each quarter of billing beginning the second quarter in 1996 through July 2002.

NOW THE COMMISSION, having considered the Petitioner's Complaint and Rule 5 VAC 5-20-100 of the Commission's Rules of Practice and Procedure ("Rules"), is of the opinion that this

matter should be docketed as a formal proceeding under 5 VAC 5-20-100 B of the Rules and that Dale Service shall be made a defendant in this case. Pursuant to 5 VAC 5-20-100 B, Dale Service shall file a response to the Petitioner's Complaint within twenty-one (21) days of service and/or no later than December 22, 2002. Furthermore, because the Commission has no indication that Petitioner Katrena Moody has secured adequate service on Dale Service or its counsel, a copy of Petitioner's Complaint is attached to this Order ("Attachment A") and said Order and attachment shall be served by the Clerk of the Commission upon Dale Service's counsel. Finally, Petitioner shall file a reply to Dale Service's response within ten days (10) of service of Dale Service's response and/or no later than January 12, 2003. This matter should be docketed and assigned to a Hearing Examiner pursuant to Rule 5 VAC 5-20-120 of the Commission's Rules to establish a procedural schedule and conduct all further proceedings.

Accordingly, IT IS ORDERED THAT:

(1) This matter is docketed and assigned Case No. PUE-2002-00516.

(2) Defendant Dale Service shall file a response to the Petitioner's Complaint within twenty-one (21) days of service and/or no later than December 23, 2002.

(3) Petitioner shall file a reply to Dale Service's response within ten days (10) of service of Dale Service's response and/or no later than January 13, 2003.

(4) Pursuant to Rule 5 VAC 5-20-120 of the Commission's Rules of Practice and Procedure, a Hearing Examiner is appointed to conduct all further proceedings in this matter.